State of Arizona House of Representatives Forty-fifth Legislature Second Regular Session 2002



HOUSE BILL 2188

AN ACT

AMENDING SECTIONS 32-2301, 32-2302 AND 32-2303, ARIZONA REVISED STATUTES; AMENDING SECTION 32-2304, ARIZONA REVISED STATUTES, AS AMENDED BY LAWS 2002, CHAPTER 99, SECTION 12; AMENDING SECTIONS 32-2306 AND 32-2307, ARIZONA REVISED STATUTES; CHANGING THE DESIGNATION OF TITLE 32, CHAPTER 22, ARTICLE 2, ARIZONA REVISED STATUTES, TO "REGISTRATION AND LICENSURE"; AMENDING SECTIONS 32-2311, 32-2311.01, 32-2312, 32-2313, 32-2314, 32-2315, 32-2316, 32-2317, 32-2319, 32-2321, 32-2322, 32-2325, 32-2326 AND 32-2328, ARIZONA REVISED STATUTES; REPEALING TITLE 32, CHAPTER 22, ARTICLE 4, ARIZONA REVISED STATUTES; AMENDING TITLE 32, CHAPTER 22, ARIZONA REVISED STATUTES, BY ADDING A NEW ARTICLE 4; TRANSFERRING AND RENUMBERING SECTIONS 32-2320, 32-2323 AND 32-2324, ARIZONA REVISED STATUTES, FOR PLACEMENT IN TITLE 32, CHAPTER 22, ARTICLE 4, ARIZONA REVISED STATUTES, AS ADDED BY THIS ACT, AS SECTIONS 32-2331, 32-2332 AND 32-2333, RESPECTIVELY; AMENDING SECTIONS 32-2331, 32-2332 AND 32-2333, ARIZONA REVISED STATUTES, AS TRANSFERRED AND RENUMBERED BY THIS ACT; RELATING TO THE STRUCTURAL PEST CONTROL COMMISSION.

(TEXT OF BILL BEGINS ON NEXT PAGE)

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Be it enacted by the Legislature of the State of Arizona:

Section 1. Section 32-2301, Arizona Revised Statutes, is amended to read:

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32-2301. <u>Definitions</u>

In this chapter, unless the context otherwise requires:

- 1. "Apprentice" means a registered employee who applies a pesticide while acting under the instructions, control and responsibility of a certified applicator or qualifying party who is within the direct line of sight or within hearing distance of the apprentice and who is available for consultation or assistance at the time and place the pesticide is applied.
- 1. "ACT" MEANS THE FEDERAL INSECTICIDE, FUNGICIDE, AND RODENTICIDE ACT AS AMENDED BY THE FEDERAL ENVIRONMENTAL PESTICIDE CONTROL ACT OF 1972 (7 UNITED STATES CODE SECTION 136).
- 2. "Branch office" means any fixed place of business, other than the primary office, THAT IS REGISTERED WITH THE COMMISSION AND where records are kept, mail is received, statements are rendered, money is collected, requests for service or bids are received or information pertaining to the business of structural pest control is given and from which the use of pesticides and devices is supervised by a certified applicator or qualifying party.
- 3. "Business license" means a license which is issued pursuant to this chapter to a person and which entitles ENTITLING that person and the person's employees to engage in the business of structural pest control.
- 4. "Business of structural pest control" means engaging in, offering to engage in, advertising for, soliciting or performing STRUCTURAL PEST CONTROL, INCLUDING any of the following:
- (a) Identifying infestations or making inspections for the purpose of identifying or attempting to identify infestations of households or other structures and the surrounding area by any of the following:
 - (i) Public health pests.
 - (ii) Aquatic pests.
 - (iii) Household pests.
 - (iv) Wood-destroying pests or organisms INSECTS.
- (v) Pests, including weeds, which exist in the area near or EXISTING around structures, in ornamental shrubs and trees, on golf courses or in lawns and cemeteries.
- (b) Making written or oral inspection reports, recommendations, estimates or bids with respect to infestations.
- (c) The application of PESTICIDES or the making of contracts or submitting of bids for the application of pesticides or the use of devices for the purpose of eliminating, exterminating, controlling or preventing infestations.
- 5. "Certified applicator" means a person who has been tested by and determined IS LICENSED by the commission to be competent to apply pesticides in accordance with this chapter, INCLUDING RESTRICTED USE PESTICIDES.

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- 6. "Commission" means the structural pest control commission ESTABLISHED BY SECTION 32-2302.
- 7. "De minimis violation" means a violation that, although undesirable, has no direct or immediate relationship to safety, health or property damage.
- 8. "Device" means any mechanical, chemical or electrical apparatus used in conjunction with, in place of or to supplement, disperse or dispense pesticides.
- 9. "Direct supervision" means use of a pesticide by a registered employee acting under the instructions, control and responsibility of a certified applicator or qualifying party who is available if needed for consultation or assistance even though the certified applicator or qualifying party is not physically present at the time and place the pesticide is used.
- 10. "Final grade treatment" means establishment of vertical barriers at the exterior of foundation walls in stem wall construction or AT THE exterior of grade beams in monolithic construction.
- 11. "Household pests" means pests, other than wood-destroying pests or organisms INSECTS, which THAT invade households or other structures, including rodents, vermin and insects.
- 12. "Immediate supervision" means use of a pesticide by a registered employee or apprentice acting under the instructions, control and responsibility of a certified applicator or qualifying party who is within the direct line of sight or within hearing distance of the registered employee or apprentice and who is available for consultation or assistance at the time and place the pesticide is used.
- 12. "LICENSE" MEANS AN APPROVAL GRANTED BY THE COMMISSION TO ACT AS A CERTIFIED APPLICATOR OR QUALIFYING PARTY OR TO OPERATE A BUSINESS OF STRUCTURAL PEST CONTROL IN THIS STATE.
- 13. "Other structures" includes railroad cars, boats, docks, motor vehicles or airplanes and their contents.
- 14. "Pesticide" means any substance or mixture of substances intended to be used for defoliating plants or for preventing, destroying, repelling or mitigating insects, fungi, bacteria, weeds, rodents, predatory animals or any form of plant or animal life which THAT is a pest and may infest or be detrimental to vegetation, humans, animals or households or be present in any environment.
- 15. "PRETREATMENT" MEANS THE PRECONSTRUCTION APPLICATION OF TERMITICIDES TO THE SOIL BENEATH THE CONCRETE SLAB BEFORE POURING THE SLAB AND THE ESTABLISHMENT OF VERTICAL BARRIERS AT THE EXTERIOR OF FOUNDATION WALLS IN STEM WALL CONSTRUCTION OR AT THE EXTERIOR OF GRADE BEAMS IN MONOLITHIC CONSTRUCTION.
 - 15. 16. "Pretreatment violation" means:
- (a) Knowingly Entering into a contract for or the performance of any number of preconstruction subterranean termite treatments by performing or

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intending to perform any number of pretreatments in violation of the label, statute or rule.

- (b) The issuance of a preconstruction treatment guarantee before full compliance with the commission's standards, but excluding INCLUDING issuance of a preconstruction treatment guarantee before completing a final grade treatment.
- 16. 17. "Prior violation" means any violation for which disciplinary action was taken within a five-year period prior to the date of the act for which current disciplinary action is sought.
- 17. 18. "Qualifying party" means an individual who qualifies a business to engage in the business of structural pest control pursuant to this chapter IS LICENSED BY THE COMMISSION TO APPLY PESTICIDES AND SUPERVISE THE PEST MANAGEMENT PRACTICES OF ALL EMPLOYEES OF A BUSINESS LICENSEE.
- $18.\,$ 19. "Registered employee" means an individual who is trained by a business licensee and registered WITH THE COMMISSION pursuant to this chapter.
- 20. "RESTRICTED USE PESTICIDE" MEANS A PESTICIDE CLASSIFIED AS SUCH BY THE UNITED STATES ENVIRONMENTAL PROTECTION AGENCY.
- $19\cdot$ 21. "Spot treatment" means any treatment which is related to wood-destroying organisms INSECTS and which is restricted to any area of the structure other than the entire structure.
- 20. 22. "Structural pest control" means controlling public health pests, aquatic pests, household pests, wood-destroying pests or organisms INSECTS or pests, including weeds, which exist in the area near or around structures, in ornamental shrubs and trees, on golf courses, along rights-of-way or in lawns or cemeteries and all pesticide application which could be harmful to public health or the environment. Structural pest control does not include pesticide applications used directly in the commercial production of crops and animals if such applications are governed by the Arizona department of agriculture pursuant to title 3, chapter 2, articles 6 and 6.1.
- 23. "TERMITICIDE" MEANS PESTICIDES, INCLUDING FUMIGANTS AND OTHER CHEMICALS USED FOR THE TREATMENT, CONTROL OR ERADICATION OF TERMITES.
- 21. 24. "Toxicity category I" means pesticides with the label statement "Danger".
- 22. "Toxicity category II" means pesticides with the label statement "Warning".
- 23. 25. "Weed" means any plant which grows GROWING where it is not wanted.
- 24. 26. "Wood-destroying pests or organisms INSECTS" means insects, fungi or other organisms that attack, damage or destroy wood or wood-derivative products of households or other structures.
- 25. 27. "Wood infestation report" means a written inspection report on a form approved ADOPTED by the commission that is prepared in connection

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with the sale or refinancing of real property WHETHER OR NOT THE REPORT IS USED AS PART OF THE TRANSACTION.

Sec. 2. Section 32-2302, Arizona Revised Statutes, is amended to read: 32-2302. Structural pest control commission: appointment; qualification: terms

- A. The structural pest control commission is established. The commission consists of the following seven members:
- 1. Three industry members who hold current active licenses and who are appointed by the governor pursuant to section 38-211. Each industry member shall have a minimum of five years of structural pest control experience. The governor shall make appointments in a manner to provide that the three industry members in combination have pest control experience in all licensed categories and in a manner to provide urban and rural representation and representation from licensees with a limited number of employees and licensees with a large number of employees. One member shall be an active business licensee who has five or fewer employees.
- 2. Three public members who are appointed by the governor pursuant to section 38-211.
- 3. One member who has at least a baccalaureate degree and is an entomologist, plant pathologist, toxicologist, medical doctor, doctor of osteopathy ALLOPATHIC PHYSICIAN, OSTEOPATHIC PHYSICIAN or an individual holding a degree in public health or occupational health and who is appointed by the governor pursuant to section 38-211.
- B. The members appointed pursuant to subsection A, paragraphs 2 and 3 of this section shall not have been employed or affiliated with the pest control or pesticide industry within a two-year FIVE-YEAR period prior to appointment.
 - C. The governor may remove any appointee for cause.
- D. The term of office for commission members is three years to begin and end on the third Monday in January.
 - E. No appointee may serve more than two consecutive terms.
 - Sec. 3. Section 32-2303, Arizona Revised Statutes, is amended to read: 32-2303. <u>Organization; meetings; compensation</u>
- A. The commission, at its last meeting of each calendar year, shall elect from among its members a chairman, vice-chairman CHAIRPERSON, VICE-CHAIRPERSON and secretary all of whom retain full voting rights.
- B. The commission shall hold a regular meeting at least quarterly. The commission may hold other meetings it deems necessary.
 - C. A majority of the commission constitutes a quorum.
- D. All commission meetings and hearings shall be conducted according to parliamentary procedure as outlined in the current Robert's Rules of Order.
- E. Members of the commission are eligible to receive compensation as determined pursuant to section 38-611 for each commission meeting or day of actual service in the business of the commission.

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Sec. 4. Section 32-2304, Arizona Revised Statutes, as amended by Laws 2002, chapter 99, section 12, is amended to read:

32-2304. Powers and duties; executive director

- A. The commission shall:
- 1. Adopt rules that are necessary or proper for the administration of this chapter, including administrative provisions and health and safety provisions for the use, storage and application of pesticides and devices used in structural pest control.
- 2. Adopt rules governing pretreatment PRECONSTRUCTION TERMITE TREATMENTS.
- 3. Administer and enforce this chapter and rules adopted pursuant to this chapter.
- 4. Maintain a record of its acts and proceedings, including the issuance, refusal, renewal, suspension or revocation of licenses, AND registrations, qualifications and certificates.
- 5. At least thirty days before adoption of a rule, form or policy, mail a copy of notice of a proposed rule, form or policy adoption, including the text of the proposed rule, form or policy, to each business licensee who has made a request to the commission, except that if the commission finds that adoption of a rule is necessary for immediate preservation of the public peace, health and safety and that notice is impractical, unnecessary or contrary to public interest it may adopt a rule without prior notice. Within thirty days after the adoption of a statute by the legislature or certification of a rule by the attorney general GOVERNOR'S REGULATORY REVIEW COUNCIL, the commission shall notify all business licensees in writing.
- 6. Hire inspectors as needed, considering recommendations of the executive director.
- 7. On receipt of a complaint or initiation of a complaint by the commission, notify the business licensee and qualifying party in writing of the complaint against the business licensee by the close of business on the second business day after the day on which the commission received or initiated the complaint.
- 8. On the request of any party, Issue subpoenas for the taking of depositions, the production of documents and things and the entry on land for inspection and measuring, surveying, photographing, testing or sampling the property or any designated object or operation on the property relevant to the complaint.
- 9. List any complaint it plans to discuss at a public meeting in the agenda for the meeting.
- 10. Make certified applicator LICENSE and qualifying party LICENSE EXAMINATION study materials available, at the commission's actual costs, to any interested person.
- 11. Conduct or contract to conduct certified applicator LICENSE and qualifying party LICENSE tests at locations throughout this state. If the commission contracts for these tests, the contracts may provide for specific

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examination fees or a reasonable range of fees determined by the commission to be paid directly to the contractor by the applicant.

- 12. Require a business licensee to provide written notice immediately following a pest control treatment in or around residential structures of one or two units to the person requesting the treatment or to the person's designated agent. The notice shall include the specific chemical by trade name used in the treatment.
- 13. Require a business licensee that performs pest control treatments on an ongoing basis to locations other than residential structures of one or two units to provide written notice in accordance with commission standards to the person who requested the treatments or the person's designated agent. Notice shall be given before the first application of the chemical and whenever new or additional chemicals are to be used or immediately after each treatment. If the treatments are performed in the interior of residential units, the licensee shall leave a similar notice in the interior of each treated unit immediately after each treatment.
- 14. Within thirty days of completion of a pretreatment project, initial termite corrective treatment project or wood infestation report, require the business licensee to file with the commission, in a form approved by the commission, all data required by the commission. The data shall MAY include:
 - (a) The name of the individual who performed the work.
 - (b) The address or location of the work or project.
 - (c) The type and the date of the work.
 - (d) The name of the pest control company.
 - (e) The name of the qualifying party.
 - (f) The certified applicator certificate LICENSE numbers.
- (g) Any other information that is required by the commission IN THE COMMISSION'S RULES.
- 15. Within one hundred eighty days of completion of an initial pretreatment project, require the business licensee to file a supplemental termite action report in a form provided by the commission indicating the completion of the final grade treatment or to request in writing a waiver that indicates why the treatment has not been completed and when it will be completed.
- 16. Refer all pretreatment cases involving alleged criminal fraud to the criminal fraud division of the attorney general's office and refer any case the commission determines to contain information relating to a possible felony to the proper law enforcement agency.
- 17. Maintain a computer system which records FOR THE BENEFIT AND PROTECTION OF THE PUBLIC THAT MAY INCLUDE the following information on pretreatment projects, initial termite corrective projects, preventative termite treatments and wood infestation reports:
 - (a) The name of the individual who performed the work.
 - (b) The address or location of the work or project.
 - (c) The name of the pest control company.

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- (d) The name of the qualifying party.
- (e) The certified applicator certificate LICENSE numbers.
- (f) The nature and date of the work performed.
- (g) Any other information that is required by the commission IN THE COMMISSION'S RULES.
 - 18. Refer all cases for initial hearing to an administrative law judge.
- 19. Establish an office and branch offices it deems necessary to carry out the purposes of this chapter.
- 20. Employ an executive director and other permanent or temporary personnel it deems necessary to carry out the purposes of this chapter and designate their duties.
- 21. Investigate violations of this chapter and rules adopted pursuant to this chapter.
 - 22. Adopt minimum standards for pesticide applications.
- 23. Adopt minimum standards for THE LICENSURE OF certified applicators, QUALIFYING PARTIES AND BUSINESSES.
 - 24. Adopt rules regarding continuing education.
- 25. Require a business licensee, qualifying party, certified applicator or registered employee to permit a commission inspector to be present on a jobsite in connection with a contemporaneous pest control treatment for the purpose of taking chemical samples, soil samples or any other samples for purposes of testing DETERMINING the type and quantity of chemicals used.
- 26. Deny a QUALIFYING PARTY license to any person who is subject to a previous revocation of the person's QUALIFYING PARTY license for a period of ten FIVE years from the time of revocation.
- 27. Adopt by rule a nonexclusive list of acts and omissions that constitute de minimis violations.
- 28. ADOPT RULES NECESSARY TO ALLOW THIS STATE TO LICENSE CERTIFIED APPLICATORS IN ACCORDANCE WITH THIS CHAPTER. THE RULES SHALL INCLUDE:
- (a) A CATEGORIZATION OF AREAS OF PEST CONTROL FOR PURPOSES OF LICENSURE.
- (b) STANDARDS FOR THE LICENSURE OF CERTIFIED APPLICATORS AND QUALIFYING PARTIES WITHIN THE VARIOUS CATEGORIES.
- (c) STANDARDS FOR BUSINESS LICENSEES TO SUPERVISE AND TRAIN REGISTERED EMPLOYEES.
- (d) REQUIREMENTS THAT CERTIFIED APPLICATORS AND QUALIFYING PARTIES MAINTAIN RECORDS AND FILE REPORTS AS DESIGNATED BY THE COMMISSION.
- 29. ADOPT RULES FOR THE LICENSING OF QUALIFYING PARTIES AND STRUCTURAL PEST CONTROL BUSINESSES OPERATING IN THIS STATE.
 - B. The commission may:
- 1. Compel attendance of witnesses, administer oaths or affirmations and take testimony concerning all matters coming within its jurisdiction.
- 2. Require a person who seeks a license, certification or registration pursuant to this chapter to submit to the commission a full set of fingerprints and the fees required by section 41-1750. The commission shall

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submit the fingerprints and fees to the department of public safety for the purpose of obtaining a state and federal criminal records check pursuant to section 41-1750 and Public Law 92-544. The department of public safety may exchange this fingerprint data with the federal bureau of investigation. THE COMMISSION MAY CHARGE A FEE FOR THE COSTS OF FINGERPRINT PROCESSING.

- 3. Enter into intergovernmental agreements.
- 4. With at least twenty-four hours' notice, request specific records from a business licensee, qualifying party or certified applicator at the person's place of business during normal business hours.
- 5. Adopt rules setting forth procedures for providing notice to business licensees of requests for records and methods of compliance for business licensees. The rules may:
- (a) Specify that the qualifying party or certified applicator in charge of the office is responsible for complying with record requests by the commission.
- (b) Provide that a failure to timely comply with a records request may be excused on a showing of good cause by the business licensee.
- 6. Charge to the holder of a business license the actual cost of providing mailed copies of rules, forms or policies that are proposed for adoption.
- 7. Require a business licensee that undergoes a change of name or ownership status or that sells all or a part of the business to:
- (a) Report to the commission within ten business days the status of all warranties that are issued by the licensee.
- (b) Notify within ten business days all persons who hold warranties that are issued by the licensee regarding the change.
- 8. Hire independent contractors to conduct inspections and take chemical samples, soil samples or any other samples for purposes of testing the type and quantity of chemicals that are used in connection with pest control treatment.
 - 9. Issue advisory notices for de minimis violations.
- 10. Notify a business licensee, qualifying party or certified applicator of all requests for review of the business licensee's, qualifying party's or certified applicator's records within ten business days of the request.
- 11. 10. Maintain a ratio of at least one inspector to every two hundred industry members, including qualifying parties and registered employees, and the commission shall maintain a ratio of at least one inspection supervisor for every eight inspectors. REQUIRE inspectors shall TO be certified LICENSED pursuant to article 4—2 of this chapter in all CERTIFICATION categories, AS ESTABLISHED BY THE COMMISSION IN THE COMMISSION'S RULES, within their scope of work within DURING their probationary period. Inspectors shall attend and complete an investigative training class that is prescribed by the commission within their probationary period.

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- 11. INVESTIGATE ALLEGED VIOLATIONS OF THE ACT OR OF THIS CHAPTER OR OF ANY RULES AND REGULATIONS PROMULGATED BY THE ENVIRONMENTAL PROTECTION AGENCY PURSUANT TO THE ACT, OF ANY RULE ADOPTED OR ORDER ISSUED BY THE COMMISSION OR OF ANY CONDITION IMPOSED BY THE COMMISSION IN CONNECTION WITH A LICENSE OR REGISTRATION.
- 12. CONDUCT HEARINGS, ISSUE SUBPOENAS FOR THE ATTENDANCE OF WITNESSES AND FOR THE PRODUCTION OF BOOKS, RECORDS, DOCUMENTS AND OTHER EVIDENCE, ADMINISTER OATHS AND TAKE ACTION AS IT DEEMS HECESSARY TO EFFECTIVELY ADMINISTER THIS ARTICLE.
- C. Each completed form for a pretreatment project, initial termite corrective treatment project or wood infestation report shall be accompanied by a fee. The initial fee is eight dollars. The commission may adjust the fee upward or downward to a level that is calculated to produce sufficient revenue to carry out the functions prescribed under this section. THE COMMISSION MAY ESTABLISH TIERED FEES ACCORDING TO THE MEANS OF SUBMISSION TO ENCOURAGE ELECTRONIC SUBMISSION OF THE TERMITE ACTION REGISTRATION FORM. The commission may assess a penalty of not to exceed one hundred dollars per form for failing to submit the required form and OR fee, OR BOTH, within thirty days.
- D. The executive director shall serve at the pleasure of the commission. Compensation for the executive director and employees shall be determined pursuant to section 38-611.
- E. Subject to the limitations of section 41-2544, the executive director may enter into agreements for the purpose of enabling the commission to accept payment for fees imposed under this chapter by alternative payment methods, including credit cards, charge cards, debit cards and electronic funds transfers. Before the monies are transferred to the executive director pursuant to section 32-2305, the person collecting the fees shall deduct any amount charged or withheld by a company providing the alternative payment method under an agreement with the commission.
- F. In the enforcement of this article, the commission or any of its duly authorized agents may enter with the authority of a warrant issued by a court of competent jurisdiction at reasonable times on any private or public property on which pesticides are located or are reasonably believed to be located to be used for purposes related to structural pest control. The owner, managing agent or occupant of the property shall permit entry for the purpose of inspecting and investigating conditions relating to the use, storage, application and disposal of pesticides.
- G. The commission shall not delegate to its staff the powers and duties listed under:
- 1. Subsection A, paragraphs 1, 2, 3, 15, 17, 19, 21, 22, 23, 25 and 26, 28 AND 29 of this section.
 - 2. Subsection B, paragraphs 3, PARAGRAPH 5 and 8 of this section.

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 Sec. 5. Section 32-2306, Arizona Revised Statutes, is amended to read: 32-2306. <u>Semiannual and informational reports</u>

- A. The commission shall semiannually submit a report regarding the number and types of termite treatments as reported on termite action reports pursuant to section 32-2304, subsection A and section 32-2323 32-2332, subsection C. The information shall be categorized according to the general type of treatment used, including chemical, bait, mechanical, temperature and other methods of treatment. If chemical treatment is used the report shall include the active ingredient or trade name of the chemical used.
- B. The commission shall submit the report to the speaker of the house of representatives, the president of the senate, AND the governor and SHALL provide a copy of the report to the secretary of state and the director of the Arizona state library, archives and public records. The commission shall submit the first report by April 30, 2002 for the period July 1, 2001 through December 31, 2001.
- C. If a buyer of real property makes a request to the commission, the commission shall make available to the buyer an information report listing all termite treatments reported to the commission for the property for the previous three years. The wood infestation report as defined in section 23-2301 32-2301 shall state that a buyer may obtain the information report from the commission.
 - Sec. 6. Section 32-2307, Arizona Revised Statutes, is amended to read: 32-2307. Certified applicator required; notification of pesticide applications to public schools; exemptions; definition
- A. The commission shall require a business licensee or certified applicator to notify a school at least seventy-two hours in advance of any pesticide application in order to permit the school to comply with section 15-152. The seventy-two hour advance notice shall include the date and time THE application is to occur. The seventy-two hour advance notice shall also include the brand name, concentration, rate of application, pesticide label, AND material safety data sheet and any use restrictions required by the pesticide label. ONLY AN INDIVIDUAL HOLDING A CERTIFIED APPLICATOR OR QUALIFYING PARTY LICENSE MAY PERFORM PEST CONTROL AT SCHOOLS.
- B. The commission shall also require that immediately prior to application of a pesticide a business licensee or certified applicator shall provide the school with a written preapplication notification containing the following information:
- 1. The brand name, concentration— AND rate of application and any use restrictions required by the label of the herbicide or specific pesticide.
 - 2. The area or areas where the pesticide is to be applied.
 - 3. The date and time the application is to occur.
 - 4. The pesticide label and the material safety data sheet.
- C. The pesticide label and material safety data sheet may be used in place of the information required pursuant to subsections A and B of this

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section if all of the information required by those subsections is already contained on the label or material safety data sheet.

- D. The following pesticide applications are exempt from the notification requirement prescribed in subsections A and B of this section:
- 1. Nonresidual pesticide applications performed or contracted by public health agencies for adult vector control, provided that oral notification is attempted, when possible, to the school office with a statement of the pest problem, treatment procedure, area to be treated and approximate time of the application.
- 2. Emergency pesticide applications to control harmful pests that pose an immediate threat to the public health. Under these circumstances the business licensee OR CERTIFIED APPLICATOR shall do all of the following:
- (a) Notify the school office before the application with a statement of the pest problem, treatment procedure, area to be treated and approximate time of application.
- (b) Immediately after the application has been completed, notify the school office of the name of the pesticide applied, the formulation, the strength and dosage, AND the date and time of application and provide the pesticide label.
- (c) Post the treated area immediately after the application. The posting shall include the name of the pesticide, the date and time of application and the name and telephone number of the business licensee AND CERTIFIED APPLICATOR.
- E. The provisions of this chapter shall regulate and determine all requirements regarding certification, licenses, fees, testing, education, and all other requirements regarding the business of pest control for persons licensed, registered or certified pursuant to the provisions of this chapter.
 - F. For purposes of this section:
- 1. "Pesticides" does not include nonrestricted use disinfectants, sanitizers or deodorizers regulated by the federal insecticide, fungicide, and rodenticide act but includes other pesticides regulated under the federal insecticide, fungicide, and rodenticide act.
- 2. "Schools" means a public AN education institution that provides instruction in pre-kindergarten programs, kindergarten programs or any of grades one through twelve.

Sec. 7. Heading change

The article heading of title 32, chapter 22, article 2, Arizona Revised Statutes, is changed from "CERTIFICATION, REGISTRATION AND LICENSURE" to "REGISTRATION AND LICENSURE"

Sec. 8. Section 32-2311, Arizona Revised Statutes, is amended to read: 32-2311. <u>Persons not required to be licensed</u>

This article and articles 1 and 3 of this chapter do not apply to:

1. Persons licensed or certified pursuant to title 3, chapter 2, article 6.

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- 2. Persons applying pesticides on property that they own, lease or rent unless the property is a commercial or institutional food handling establishment.
- 3. Persons applying pesticides on property which they own, lease or rent and which is used as a commercial or institutional food handling establishment if all of the following conditions are met:
- (a) A pest control company or a certified applicator licensed or certified by the commission applies pesticides at the establishment and the application of pesticides or other devices by the owner, lessee or tenant is supplemental to the applications or use of devices made by the pest control company or certified applicator.
- (b) The storage and application of pesticides at the establishment by the owner, lessee or tenant are done in accordance with rules of and approved by the county or local health department.
- (c) The application of pesticides or other devices is performed by an owner, lessee or tenant or the designee of an owner, lessee or tenant who has completed a county health department food handlers course which includes training on the use of nonrestricted pesticides or other devices or is performed by an owner, lessee or tenant or the designee of an owner, lessee or tenant under the direct supervision of a pest control company, certified applicator or qualifying party.
- 4. Authorized representatives of any educational institution engaged in research in the study of pest control or a state agency engaged in research or the study of pest control.
- 5. A person who functions as a gardener by performing lawn, garden, shrub and tree maintenance AND WHO APPLIES NONRESTRICTED READY-TO-USE WITHOUT DILUTION PESTICIDES FROM CONTAINERS WITH A CAPACITY OF FIVE GALLONS OR LESS.
- 6. An employee of a city or town who applies pesticides only as incidental to the employee's work and who uses pesticides other than those in toxicity category I.
- 7. 6. Persons or employees of persons with janitorial or cleaning service companies and employees of persons who contract to manage properties who apply nonrestricted use disinfectants, sanitizers or deodorizers regulated by the federal insecticide, fungicide, and rodenticide act (61 Stat. 163; 7 United States Code sections 136 through 136y). This exemption does not apply to any other pesticides regulated under the federal insecticide, fungicide, and rodenticide act.
- 8. 7. Employees of political subdivisions or their designated agents while performing emergency response or rescue services.

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Sec. 9. Section 32-2311.01, Arizona Revised Statutes, is amended to read:

32-2311.01. Persons required to hold a certified applicator license but not a qualifying party or business license

- A. Employees of persons who contract to manage properties and who in the course of their employment apply pesticides to a property other than a commercial or institutional food handling establishment or a golf course are required to be certified but not licensed HOLD A CERTIFIED APPLICATOR LICENSE BUT NOT A QUALIFYING PARTY OR BUSINESS LICENSE if all of the following conditions are met:
- 1. The pesticide used is nonrestricted ready-to-use without dilution and not in toxicity category I.
- 2. The employee is certified LICENSED pursuant to section 32-2312 prior to using any pesticide on the property.
 - 3. The application of pesticides is incidental to the employee's work.
- B. AN EMPLOYEE OF A CITY OR TOWN WHO APPLIES PESTICIDES ONLY AS INCIDENTAL TO THE EMPLOYEE'S WORK AND WHO USES PESTICIDES OTHER THAN THOSE IN TOXICITY CATEGORY I ARE REQUIRED TO HOLD A CERTIFIED APPLICATOR LICENSE BUT NOT A QUALIFYING PARTY OR BUSINESS LICENSE.
- Sec. 10. Section 32-2312, Arizona Revised Statutes, is amended to read:

32-2312. <u>Applicator license: application: categories: renewal: inactive licenses</u>

- A. An application for a certified applicator certificate LICENSE shall be in a form prescribed AS ESTABLISHED by the commission IN ITS RULES and accompanied by the prescribed fee. The application shall set forth whether the applicant has ever been convicted of a felony and, if so, the nature of the felony, when and where it was committed and the disposition of the conviction. The commission may deny or revoke a certificate LICENSE based on the information on the application or information that the commission discovers during a background investigation.
- B. An applicant may apply for a certificate LICENSE in any one or a combination of the following certificate categories ESTABLISHED BY THE COMMISSION IN ITS RULES. :
- 1. General pest control, excluding control of wood-destroying insects or organisms, weed control and fumigation.
 - 2. Control of wood-destroying pests or organisms.
 - 3. Weed control.
 - 4. Fumigation.
 - 5. Turf and ornamental horticulture pest control.
- 42 6. Rights-of-way.
 - 7. Public health.
 - 8. Other categories or subcategories based on practice in the industry and established by the commission in its rules.

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- C. After a hearing the commission may refuse to renew a certified applicator certificate LICENSE if the commission finds that since the issuance of the certificate LICENSE or the last renewal of the certificate LICENSE the certified applicator has violated any statute governing application of pesticides or any rule or written order of the commission and the nature or time of the violation of the statute, rule or written order shows an inability to safely and lawfully engage in the business of structural pest control.
- D. Each certified applicator shall annually renew his certificate LICENSE by submitting a form prescribed by the commission AS ESTABLISHED BY THE COMMISSION IN ITS RULES, PAYING THE PRESCRIBED FEE and furnishing proof satisfactory to the commission of completion of at least six hours of continuing education within the preceding year with a minimum of one hour for or subcategory or Successful completion of the applicator certification LICENSE examination FOR EACH CATEGORY MAY BE SUBSTITUTED FOR ON FAILURE TO RENEW If a certified THE CONTINUING EDUCATION REQUIREMENT. applicator fails to renew his certificate LICENSE as required by this subsection, the commission may require payment of a late renewal penalty fee and either completion of the continuing education requirement or successful completion of the applicator certification LICENSE examination. The commission shall suspend a certified applicator's certification LICENSE if the certified applicator fails to renew the certification LICENSE within thirty days of the renewal date.
- E. A certified applicator may apply to the commission for inactive certification LICENSE status if the certified applicator is not currently in the business of structural pest control. To reactivate an inactive certificate LICENSE that has been inactive for one year or less, a certified applicator shall apply to the commission. To reactivate an inactive certificate LICENSE that has been inactive for more than one year, a certified applicator shall apply to the commission and shall either successfully complete the applicator certification LICENSE examination or, within twelve months preceding application for reactivation, complete six hours of continuing education that has been approved by the commission.
- Sec. 11. Section 32-2313, Arizona Revised Statutes, is amended to read:

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32-2313. <u>Business license</u>; <u>business name</u>; <u>branch office</u>
<u>registration</u>; <u>renewal</u>; <u>financial security</u>;
definition
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- A. A person who wishes to engage in the business of structural pest control shall first obtain a business license from the commission as provided in this article. A person, who PARTNERSHIP OR CORPORATION THAT is not exempt under this article and who THAT advertises for, solicits or holds himself out as willing OFFERS to engage in the business of structural pest control is presumed to be in the business of structural pest control.
 - B. An application for a business license shall:

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- 1. Be in a form prescribed AS ESTABLISHED by the commission IN ITS RULES.
 - 2. Be accompanied by the prescribed fee.
- 3. Include the name and address of the qualifying party and written documentation of how the qualifying party will be active in the day-to-day management of the business licensee.
- 4. List all owners with more than a ten per cent ownership interest in the company, all corporate officers and members of the board of directors.
- C. A business licensee shall register each primary and branch office with the commission before it opens for business.
 - D. An applicant shall furnish the following to the commission:
- Proof of financial responsibility consisting of either a deposit of money, liability insurance, a surety bond or a certified check protecting persons who may suffer legal damages as a result of the operations of the The commission shall not accept a bond or liability insurance except from companies authorized LICENSED TO DO BUSINESS IN THIS STATE AND POSSESSING A CERTIFICATE OF AUTHORITY FROM THE DIRECTOR OF THE DEPARTMENT OF INSURANCE to do business in this state. The amount of the deposit, insurance or bonds shall be at least one THREE hundred thousand dollars for property damage and public liability insurance, each separately, and shall be maintained at not less than that amount at all times during the licensing The license of a business licensee who permits the security of either property damage or public liability insurance to fall below the sum of one THREE hundred thousand dollars may be suspended by the commission and may remain suspended until the security meets the minimum financial The property damage and public liability insurance need only cover those particular operations in which the licensee is engaged at any If the financial security is in the form of liability insurance or a surety bond, the insurer or surety shall provide a certificate of coverage which indicates the coverages and endorsements required by this subsection.
- 2. Either of the following if the registered office performs termite treatments:
- (a) Proof of a surety bond in the amount of fifty AT LEAST ONE HUNDRED thousand dollars for each registered office to a maximum of one hundred thousand dollars per company for actual damages including reasonable costs of collection suffered by persons as a result of termite WOOD-DESTROYING INSECT damage due to negligent treatment.
- (b) Proof of a liability insurance policy rider in the amount of fifty AT LEAST ONE HUNDRED thousand dollars for each registered office to a maximum of one hundred thousand dollars per company which covers termite WOOD-DESTROYING INSECT damage due to negligent treatment.
- 3. If the registered office provides wood-destroying organism WOOD INFESTATION reports, proof of a surety bond or a liability insurance policy rider in the amount of fifty AT LEAST ONE HUNDRED thousand dollars for each registered office to a maximum of one hundred thousand dollars per company

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for actual damages plus reasonable costs of collection suffered by persons as a result of errors and omissions contained in the reports.

- 4. If an insurance policy provides for a deductible, the deductible amount shall be limited to ten thousand dollars for each occurrence. If the deductible amount is in excess of ten thousand dollars for each occurrence, the business licensee shall provide other security as provided in this subsection or other evidence of financial security for the excess deductible amount.
- 5. If the financial security is in the form of liability insurance, a licensee shall maintain the following A coverage endorsement for PESTICIDES AND HERBICIDES, FUMIGATION, CARE, CUSTODY AND CONTROL, RIGHTS-OF-WAY AND WOOD INFESTATION REPORT ERRORS AND OMISSIONS FOR its applicable licenses. LICENSE CATEGORIES:—.

14	<u>ticense</u>	<u>Endorsement</u>
15	(a) General pest control,	Pesticide and herbicide
16	excluding control of wood–	endorsement.
17	destroying insects or organisms,	
18	preconstruction pest control,	
19	weed control, fumigation, turf	
20	and ornamental horticulture pest	
21	control and golf course pest	
22	control	
23	(b) Control of wood– destroying	Pesticide and herbicide pests
24	pests or organisms	endorsement.
25	(c) Weed control	Pesticide and herbicide
26		endorsement.
27	(d) Fumigation	Pesticide and herbicide
28		endorsement; fumigation
29		endorsement; care custody
30		and control endorsement.
31	(e) Turf and ornamental	Pesticide and herbicide
32	horticulture pest control	endorsement.
33	(f) Preconstruction pest	Pesticide and herbicide
34	control	endorsement
35	(g) Golf course pest control	Pesticide and herbicide
36		endorsement.
37	(h) Rights-of-way	Pesticide and herbicide
38		endorsement.
39	(i) Public health	Pesticide and herbicide
40		endorsement.
41	(j) Provision of wood	Wood infestation report
42	infestation reports	errors and omissions
43		coverage:
44	E. A business licensee shall maintain	a surety bond or liability

E. A business licensee shall maintain a surety bond or liability insurance policy rider as provided in subsection D, paragraphs 2 and 3 for

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at least two years after the business licensee stops practicing in the category of control of wood-destroying pests or organisms.

- F. E. IF THE FINANCIAL SECURITY IS IN THE FORM OF LIABILITY INSURANCE, the business license is automatically suspended until a current certificate of insurance or proof of financial responsibility is furnished to the commission.
- G. F. The commission may refuse to issue a business license in a name that is NOT REGISTERED WITH THE SECRETARY OF STATE OR FILED WITH THE ARIZONA CORPORATION COMMISSION OR IS any of the following:
- 1. The same as or unreasonably similar to one used by another business licensee.
- 2. A fictitious name that has not been registered with the secretary of state or filed with the Arizona corporation commission.
- 3. 2. Likely to be confused with any governmental agency or trade association.
- 4. 3. Likely to be misleading or to imply any distorted representation about the business.
- 5. 4. Likely to be confused with any business licensee whose license has been suspended or revoked.
- H. G. A business licensee shall notify the commission in writing within ten days after the termination of employment of a qualifying party or a certified applicator.
- I. H. Each business licensee shall annually renew the business license and each office registration on or before January 1 by filing renewal forms prescribed by the commission, AS ESTABLISHED BY THE COMMISSION IN ITS RULES AND BY paying the prescribed renewal fees. and furnishing proof satisfactory to the commission that the qualifying party has completed at least six hours of continuing education within the preceding year or has successfully completed the qualifying party examination. Qualifying parties who are certified applicators are exempt from reporting additional continuing education requirements if they have renewed their application certificate If a business licensee fails to renew the within the preceding year. business license and office registrations as required by this subsection, the commission may require payment of a late renewal penalty fee and completion of the continuing education requirement or successful completion of the qualifying party examination. If a business licensee fails to renew the business license and office registrations as required by this subsection, the licensee shall not engage in the business of structural pest control.
- J. I. After a hearing the commission may refuse to renew a business license if the commission finds that since the issuance of the license or the last renewal of the license the business licensee or the qualifying party has violated a pesticide statute of this state or any rule or written order of the commission and the nature or time of the violation of the statute, rule or written order shows an inability to safely and lawfully engage in the business of structural pest control.

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K. J. Each branch office of a business licensee shall be supervised by a certified applicator or qualifying party who is certified or qualified LICENSED in all categories in which the branch office operates.

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- K. A BUSINESS LICENSEE SHALL TRAIN ALL EMPLOYEES WHO APPLY PESTICIDES ACCORDING TO THE STANDARDS ESTABLISHED BY THE COMMISSION IN ITS RULES.
- L. A BUSINESS LICENSEE SHALL NOTIFY THE COMMISSION IN WRITING WITHIN TEN DAYS AFTER TERMINATION OF EMPLOYMENT OF A REGISTERED EMPLOYEE.
- t. M. For purposes of this section, "financial security" means liability insurance, a deposit of cash or certified monies, a surety bond or other equivalent item.
- Sec. 12. Section 32-2314, Arizona Revised Statutes, is amended to read:

32-2314. Qualifying party; qualifications; examination; inactive status; temporary qualification; license renewal

- A. An application for qualification as a qualifying party LICENSE shall be in a form AS prescribed by the commission IN ITS RULES and accompanied by the prescribed fee. The application shall set forth whether the applicant has ever been convicted of a felony and, if so, the nature of the felony, when and where it was committed and the disposition of the conviction. The commission may deny or revoke a qualification QUALIFYING PARTY LICENSE based on the information on the application or information that the commission discovers during a background investigation.
- B. A qualifying party may apply for qualification A LICENSE in any one or a combination of the following categories ESTABLISHED BY THE COMMISSION IN ITS RULES. :-
- 1. General pest control, excluding control of wood-destroying insects or organisms, preconstruction pest control, weed control, fumigation, turf and ornamental horticulture pest control and golf course pest control.
 - 2. Control of wood-destroying pests or organisms.
 - 3. Weed control.
 - 4. Fumigation.
 - 5. Turf and ornamental horticulture pest control.
- 6. Other categories or subcategories based on practice in the industry and established by the commission in its rules.
- 7. Preconstruction pest control. All persons who hold qualification in this category must be qualified in the category listed in paragraph 2 of this subsection.
 - 8. Golf course pest control.
 - C. A qualifying party shall:
- 1. Pass a written examination, given under the direction of the commission, with a score of seventy-five per cent or more.
- 2. Have had within eight years immediately preceding application either:

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- (a) Two years' practical experience, AS ESTABLISHED BY THE COMMISSION IN ITS RULES, in the specific category or categories for which the person is applying.
- (b) One year's practical experience, AS ESTABLISHED BY THE COMMISSION IN ITS RULES, in the specific category or categories for which the person is applying and have successfully completed at least twelve semester hours or its equivalent in entomology, the eradication or control of weeds, general horticulture, plant pathology or any combination of these subjects directly related to the specific EACH category or categories for which the person is applying.
 - 3. Be of good moral character.
- D. The examination shall test the qualifying party's knowledge of pests and the use, storage and application of pesticides and other devices used in the eradication of pests within the category for which the person is applying.
- E. A qualifying party shall present evidence satisfactory to the commission that the person has sufficient education or experience to use or supervise the use of a pesticide covered by the category for which the person is applying.
- F. A qualifying party may apply to the commission for SHALL HAVE AN inactive qualifying party LICENSE status if the qualifying party is not currently acting as a qualifying party for a business licensee. To reactivate an inactive qualification LICENSE that has been inactive for one year or less, a qualifying party shall apply to the commission TO QUALIFY A BUSINESS LICENSE. To reactivate an inactive qualification that has been inactive for more than one year, a qualifying party shall apply to the commission TO QUALIFY A BUSINESS LICENSE and shall either successfully complete the qualification LICENSE examination or, within twelve months preceding application for reactivation, complete six hours of continuing education that has been approved by the commission.
- G. On application the commission may issue a renewable and revocable temporary qualifying party qualification LICENSE to a certified applicator who is a representative of a business licensee if the qualifying party becomes disassociated with the business licensee. A temporary qualifying party qualification LICENSE is valid for sixty days and may be renewed only on approval of the commission if good cause is established for delay in the procurement of qualification A QUALIFYING PARTY LICENSE. Under the temporary qualifying party qualification a business licensee shall otherwise fully comply with the requirements of this chapter and rules adopted pursuant to this chapter.
 - H. A person acting as a qualified QUALIFYING party shall:
 - 1. Be active in the management of the business licensee.
- 2. During normal business hours, be readily available to certified applicators and trainees EMPLOYEES of the business licensee.

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- I. A QUALIFYING PARTY SHALL RENEW A QUALIFYING PARTY LICENSE ANNUALLY AS ESTABLISHED BY THE COMMISSION IN ITS RULES. A QUALIFYING PARTY SHALL PAY A FEE AS DETERMINED BY THE COMMISSION AND SHALL FURNISH TO THE COMMISSION PROOF OF COMPLETION OF AT LEAST SIX HOURS OF CONTINUING EDUCATION WITHIN THE PRECEDING YEAR WITH AT LEAST ONE HOUR FOR EACH CATEGORY. SUCCESSFUL COMPLETION OF THE QUALIFYING PARTY LICENSE EXAMINATION FOR EACH CATEGORY MAY BE SUBSTITUTED FOR THE CONTINUING EDUCATION REQUIREMENT. QUALIFYING PARTIES WHO ARE CERTIFIED APPLICATORS ARE EXEMPT FROM REPORTING ADDITIONAL CONTINUING EDUCATION IF THE QUALIFYING PARTIES RENEWED THEIR CERTIFIED APPLICATOR LICENSE DURING THE SAME CALENDAR YEAR.
- J. IF A QUALIFYING PARTY FAILS TO RENEW A LICENSE PURSUANT TO SUBSECTION I, THE COMMISSION MAY REQUIRE PAYMENT OF A LATE RENEWAL PENALTY FEE AND EITHER COMPLETION OF THE CONTINUING EDUCATION REQUIREMENT OR SUCCESSFUL COMPLETION OF THE QUALIFYING PARTY LICENSE EXAMINATION. THE COMMISSION SHALL SUSPEND A QUALIFYING PARTY LICENSE IF THE QUALIFYING PARTY FAILS TO RENEW THE LICENSE WITHIN THIRTY DAYS OF THE RENEWAL DATE.
- Sec. 13. Section 32-2315, Arizona Revised Statutes, is amended to read:

32-2315. Registered employees; training; revocation

- A. WITHIN TEN BUSINESS DAYS AFTER AN EMPLOYEE BEGINS WORK FOR A BUSINESS LICENSEE, THE BUSINESS LICENSEE SHALL REGISTER WITH THE COMMISSION each employee of a THE business licensee who applies pesticides, makes proposals, advertises, solicits or holds himself out as willing to engage himself in the business of structural pest control shall register with the commission within ten business days after beginning work for the business Employees other than apprentices who apply pesticides shall be certified LICENSED pursuant to section 32–2312 in all categories applicable to the employee's duties within ninety days of employment. Within ten days after beginning employment and before engaging in direct pest control work APPLYING PESTICIDES, each employee who is not certified LICENSED shall be trained by the business licensee in accordance with standards adopted by the commission. The employee shall be certified in all categories pertaining to subsequent or future duties within thirty working days after undertaking these duties. Before the employee becomes certified LICENSED in the employee's respective applicable categories, the employee shall work under the direct supervision of a qualifying party or certified applicator. An employee who is an apprentice and who applies pesticides shall work under the immediate supervision of a qualifying party or a certified applicator at all times.
- B. An application for employee registration shall be in a form prescribed ESTABLISHED by the commission IN ITS RULES and SHALL BE accompanied by the prescribed fee. The application shall set forth whether the applicant has ever been convicted of a felony and, if so, the nature of the felony, when and where it was committed and the disposition of the conviction. The commission may deny employee registration based on

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information on the application or information that the commission discovers during a background investigation.

- C. A business licensee shall train its REGISTERED employees who apply pesticides in accordance with commission specified standards.
- D. The commission may revoke the registration of a registered employee if the employee violates any provision of this chapter or a rule adopted pursuant to this chapter or for acts committed by the employee while the employee was employed by another employer BUSINESS LICENSEE.
- E. A business licensee shall notify the commission in writing within ten days after the termination of employment of a registered employee.
- Sec. 14. Section 32-2316, Arizona Revised Statutes, is amended to read:

32-2316. Identification cards

- A. The commission shall issue an identification card to each qualifying party, certified applicator and registered employee of a business licensee. Identification cards may include a photograph that identifies the cardholder.
- B. Each qualifying party, certified applicator and registered employee shall have a valid identification card issued by the commission in the person's possession at all times while on the job.
- C. A BUSINESS SHALL RETURN TO THE COMMISSION identification cards issued to registered employees are invalid after WITHIN TEN DAYS OF employment terminates TERMINATION.
- Sec. 15. Section 32-2317, Arizona Revised Statutes, is amended to read:

32-2317. Fees

- A. The commission shall establish and collect AND MAY ADJUST fees that may include service charges allowed pursuant to section 32-2304 for persons who pay with alternative payment methods, including credit cards, charge cards, debit cards and electronic transfers, but that may not exceed the following amounts:
- 1. Qualifying party LICENSE examination and initial qualifying party qualification LICENSE fee, one hundred fifty dollars.
- 2. Qualifying party qualification LICENSE renewal fee, one hundred fifty dollars.
- 3. Qualifying party qualification LICENSE RENEWAL FEE, inactive status, twenty-five dollars.
- 4. Temporary qualifying party qualification LICENSE, twenty-five dollars.
 - 5. Initial business license fee, one hundred dollars.
 - 6. Business license renewal fee, one hundred dollars.
 - 7. Initial branch office registration LICENSE fee, fifty dollars.
 - 8. Branch office registration LICENSE renewal fee, fifty dollars.
 - 9. Initial employee registration LICENSE fee, five dollars.
- 45 10. Late renewal penalty fee, double the prescribed renewal fee.

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- 11. Qualifying party LICENSE status change, inactive to active, one hundred twenty-five dollars.
- 12. Qualifying party LICENSE examination retake, for each section, thirty dollars.
- 13. Qualifying party LICENSE examination to broaden scope, fifty dollars.
 - 14. Qualifying party inactive LICENSE renewal, twenty-five dollars.
 - 15. Certification LICENSE application and examination, thirty dollars.
 - 16. Certification LICENSE examination to broaden scope, ten dollars.
 - 17. Certification LICENSE annual renewal, twenty-five dollars.
 - 18. Apprentice employee registration, five dollars.
- 19. 18. Duplicate qualifying party LICENSE identification card, ten dollars.
- 20. 19. Duplicate certified applicator LICENSE identification card, ten dollars.
- B. The commission may charge additional fees for services which the commission deems appropriate to carry out its intent and purpose. These additional fees shall not exceed the costs of rendering the services.
- Sec. 16. Section 32-2319, Arizona Revised Statutes, is amended to read:

32-2319. Continuing education

- A. In order to satisfy continuing education requirements, a certified applicator or qualifying party shall verify attendance at programs of approved instruction which are designed to augment the proficiency of the certified applicator or qualifying party relating to structural pest control and which are approved by the commission.
- B. The commission shall appoint an advisory accreditation committee consisting of certified applicators, qualifying parties and public members. Subject to approval by the commission, the advisory accreditation committee shall establish and modify, as necessary, guidelines for evaluation of programs of instruction. On request for approval of a program of instruction the advisory accreditation committee COMMISSION STAFF shall evaluate the program of instruction AND MAKE AN ACCREDITATION RECOMMENDATION TO THE COMMISSION. The commission may adopt, modify or refuse to adopt any recommendation made by the advisory committee STAFF. The commission shall not limit credit for programs of instruction on the basis of whether they are conducted by a chemical company or provided in professional association seminars or in-house education programs of business licensees.
- C. Commission staff may provide and conduct classes to train and assist BUSINESS licensees and their employees in preparation for certification LICENSE examinations. The commission may assess a fee for each class. Classes may be provided by commercial enterprises or accredited institutions.
- D. Commission staff shall MAY provide and conduct eight hours of continuing education classes at least quarterly, with the intent of providing

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all credit hours necessary to ensure continuing education requirements in all categories for all certified applicators and licensees. Classes may be provided by commercial enterprises or accredited institutions under the supervision of commission staff. The commission may charge a fee for each credit hour.

- E. If one individual holds both a certified applicator certificate and a qualifying party qualification LICENSES, the completion of a minimum of six hours of continuing education in the preceding SAME CALENDAR year for the certified applicator certificate LICENSE satisfies the continuing education requirements for both the certified applicator certificate and qualifying party qualification LICENSES.
- F. Continuing education requirements COURSES shall include instruction in integrated pest management as provided in section 32-2320 32-2331.
- Sec. 17. Section 32-2321, Arizona Revised Statutes, is amended to read:

32-2321. <u>Disciplinary action; grounds; procedure; judicial</u> review

- A. After a hearing or pursuant to a consent order the commission may take any of the following disciplinary actions, in combination or alternatively:
 - 1. Revoke a license, certificate, qualification or registration.
 - 2. Suspend a license, certificate, qualification or registration.
- 3. Refuse to renew a license, certificate, qualification or registration.
- 4. Impose probation requirements which require a business licensee, certified applicator, qualifying party or registered employee to comply with one or more specific provisions of this chapter or rules adopted pursuant to this chapter and which require reporting by or monitoring of the business licensee, certified applicator, qualifying party or registered employee.
- 5. Impose a civil penalty in an amount of not more than one thousand dollars for each violation except for grounds prescribed in subsection B, paragraphs 9 and 10 of this section.
 - Issue an administrative warning.
- 7. Require a qualifying party to report to the commission the qualifying party's role in the management of a business license.
- 8. Issue a corrective work order requiring a business licensee, certified applicator or qualifying party to take appropriate remedial action to comply with this article and the rules adopted pursuant to this article. Corrective work orders shall specify the type of action required and the time period for compliance.
 - B. The following acts are grounds for disciplinary action:
- 1. Applying a pesticide in a manner contrary to standards adopted pursuant to section 32-2304, subsection A, paragraph 22.
- 2. Violating this chapter, rules adopted pursuant to this chapter or a written order of the commission issued at a meeting of the commission.

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- 3. Making false or fraudulent records or reports.
- 4. Misrepresenting a material fact in obtaining a license, certification, qualification or registration.
- 5. Applying pesticides in a manner which is inconsistent with the label requirements of the pesticide and which may cause undue harm to the public.
- 6. Misuse of a pesticide by a registered employee if the misuse is due to training which the registered employee received OR FAILED TO RECEIVE or lack of supervision.
- 7. Authorizing, directing or abetting the publication, advertisement, distribution or circulation of any false statement or material misrepresentation concerning a business of structural pest control.
- 8. Conviction of a felony or misdemeanor arising from or in connection with a license, certificate, qualification or registration issued pursuant to this chapter after issuance of the license, certificate, qualification or registration.
 - 9. Conviction of a felony.
- 10. Having had a license, certificate, qualification or registration, OR THE EQUIVALENT, to apply pesticides or engage in the business of structural pest control suspended or revoked in another jurisdiction for cause and not reinstated.
- 11. Making a fraudulent statement or an intentional material misrepresentation in connection with a wood treatment proposal or a wood infestation report.
- 12. Repeated de minimis violations of this chapter or rules adopted under this chapter.
- 13. Failure to provide the commission with a current certificate of insurance or proof of financial responsibility.
- 14. Failure to establish a complete vertical barrier at the exterior of foundation walls in stem wall construction or exterior of grade beams in monolithic construction within one hundred eighty days of the original pretreatment to the primary slab.
- C. The commission may proceed against a business licensee pursuant to subsection A, paragraphs 1 through 5 of this section only if, after a hearing, it has been shown that any of the following applies:
- 1. The business licensee has committed a prior violation of the same type including any violation by any employee of the business licensee.
- 2. The business licensee failed to follow a written order of the commission directing it to correct a deficiency or problem within the time specified.
- 3. The business licensee has knowingly assumed operations for a business licensee whose license has been revoked and during the first three years after revocation allows the former licensee to play an active role in company policy, decisions, sales or supervision of employees.
 - 4. The business licensee is convicted of a felony.

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- 5. The business licensee is determined by the commission to have participated in a pretreatment violation.
- D. Nothing in subsection C, paragraph 3 of this section shall be deemed to prohibit a business licensee from directly purchasing accounts from a licensee whose license has been revoked if the purchase is made within such time after the revocation as the commission by rule may establish.
- E. Before taking any action pursuant to this section, the commission shall serve written notice on the complainant and the business licensee, certified applicator, qualifying party or registered employee before the date of the hearing pursuant to title 41, chapter 6, article 10 either personally or by certified mail at the last address known to the commission. The written notice shall contain the nature of the charge or charges against the business licensee, certified applicator, qualifying party or registered employee and the time and place of the hearing before the commission on the charges.
- F. The certificate, A license, qualification or registration may be suspended without a hearing if its holder fails within thirty days to:
 - 1. Pay renewal fees.
 - Pay civil penalties.
 - 3. Demonstrate the completion of required continuing education.
- G. The holder of a certificate, license, qualification or registration suspended under subsection F of this section must apply to the commission for reinstatement.
- H. Licenses, qualifications, certificates or registrations suspended under subsection F of this section are automatically revoked without a hearing after one year of suspension. Business Licenses revoked under this section are not subject to section 32-2304, subsection A, paragraph 26.
- I. All complaints shall be in writing on forms supplied A FORM ESTABLISHED by the commission IN ITS RULES.
- J. After receipt of a written complaint of any nature against a business licensee, certified applicator, qualifying party or registered employee, the commission may appoint a member or employee of the commission to conduct an informal settlement conference with the complaining party, the individual against whom the complaint was filed and the business licensee. If the complaint is subject to section 32-2322, a settlement conference shall not be held until the twenty day period prescribed in section 32-2322, subsection A has expired and the complaint has not been resolved or both parties consent to an earlier date. The purpose of the informal settlement conference is to reach agreement as to the disposition of all or a portion of the complaint, including any agreement providing for repairing or rectifying the conditions specified in the complaint. The settlement conference shall be conducted informally and the rules of evidence do not The settlement conference shall not be recorded. If the complainant is present, the individual against whom the complaint was filed and the business licensee may ask questions of the complainant and may review any

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materials or reports compiled by the commission with respect to the complaint. If the matter is resolved by agreement of the commission's representative, the complainant and the business licensee, the matter may be dismissed or a consent order may be prepared as prescribed ESTABLISHED by the commission in its rules. Unless the commission has previously delegated to a member or employee the ability to enter into a final consent order on behalf of the commission, the proposed consent order is subject to approval of the commission.

- K. A consent order may be prepared by the commission only after either an informal settlement conference conducted pursuant to subsection J of this section or a formal hearing by the commission conducted pursuant to title 41, chapter 6, article 10. Consent orders shall only set forth the general nature of the complaint, the specific action to be taken by the qualifying party, certified applicator, registered employee or business licensee, the penalty, if any, and the time for compliance, if any, for any corrective action to be taken.
- L. Except as provided in section 41-1092.08, subsection H, final decisions of the commission are subject to judicial review pursuant to title 12, chapter 7, article 6. Nothing in this section shall be construed to limit the right of a party in an action under this section to a trial by jury.
- M. The commission shall consider only those complaints filed with the commission within three years of the date of the alleged act or omission.
- N. The commission may issue an advisory notice stating de minimis violations of statutes or rules that carry no penalty, unless the person subject to this chapter wilfully and repeatedly violates the statute or rule. For wilful and repeated violations, the commission may take disciplinary action against the person for a violation.
- O. The commission shall delete complaints that are dismissed with no violation. Records of complaints shall be kept for the following time periods:
- 1. Complaints that are dismissed because they are found not to be matters of the jurisdiction of the commission shall be deleted.
- 2. Complaints that are dismissed by the commission with prejudice with no finding of any violations shall be deleted three years after the complaint is made.
- 3. Complaints that are dismissed without prejudice after a settlement conference shall be deleted after five years.
- 4. Records of complaints where the commission has found a violation or where the commission has entered into a consent agreement shall be deleted in accordance with rules adopted by the commission. In no event shall the record be deleted earlier than ten years following the filing of the complaint.
- P. Only this chapter applies to, regulates and determines all requirements regarding certification LICENSURE, licensure fees, testing and

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education related to structural pest control in this state. Only this chapter applies to, regulates and determines all requirements regarding the business of structural pest control, including the application, notification of use or disposal of pesticides for structural pest control in this state.

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- Q. Under any circumstance where a school or school district requires a licensee to post notifications before or after the application of pesticides the requirement shall be limited to the initial posting of notices.
- R. Q. For purposes of filing or submitting all documents or fees required under this chapter, service is considered complete if postmarked on the proper date and delivered by first class mail or a higher class.
- Sec. 18. Section 32-2322, Arizona Revised Statutes, is amended to read:

32-2322. Complaints of property damage; resolution procedure

- A. The business licensee shall report actions taken to resolve a complaint of property damage within twenty days after it receives notice of the complaint from the commission.
- B. If the commission finds that the complaint has been resolved satisfactorily it may dismiss the complaint.
- C. If the commission does not find that the complaint has been resolved satisfactorily it may investigate the complaint and take disciplinary action if it deems necessary.
- Sec. 19. Section 32-2325, Arizona Revised Statutes, is amended to read:

32-2325. Unlawful acts

A person shall not:

- 1. Engage in the business of structural pest control without holding a business license issued pursuant to this chapter.
- 2. Engage in the business of structural pest control in any category without a qualifying party qualified LICENSED in that category.
- 3. Operate a branch office without employing a certified applicator or qualifying party under whose direct supervision pesticide applications are made out of that office AND WITHOUT REGISTERING THE BRANCH OFFICE WITH THE COMMISSION.
- 4. Apply pesticides in any category other than the control of wood-destroying pests or organisms INSECTS unless the person is a certified applicator certified in or qualifying party qualified LICENSED in that category pursuant to this chapter or the person A REGISTERED EMPLOYEE WHO applies the pesticides under the direct supervision of a certified applicator certified in or qualifying party qualified LICENSED in that category pursuant to this chapter.
- 5. Apply pesticides for the control of wood-destroying pests or organisms INSECTS unless both of the following apply:
- (a) The person is a certified applicator certified in or qualifying party qualified LICENSED in that category pursuant to this chapter or the

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person applies the pesticides under the immediate supervision of a certified applicator certified in or qualifying party qualified in that category pursuant to this chapter.

. . .

- (b) The person has received at least five hours of instruction from the commission or an in-house education program of a business licensee on the subject of control of wood-destroying pests or organisms INSECTS that is appropriate for the specific type of application in which the person is engaged PERFORMED. An examination on the instruction is not required. A BUSINESS LICENSEE SHALL KEEP A RECORD OF COMPLETION OF THE TRAINING AND SHALL MAKE IT AVAILABLE ON THE COMMISSION'S REQUEST.
- 6. Apply pesticides or use devices, or both, TO CONTROL PESTS, as an employee of a business licensee to control pests without being registered pursuant to section 32-2315.
- 7. Complete a wood infestation report without being a certified applicator or qualifying party who is certified or qualified in the category of control of wood-destroying pests or organisms pursuant to this chapter.
- 8. 7. Make recommendations regarding structural pest control unless the person is a certified applicator, a qualifying party or a registered employee.
- Sec. 20. Section 32-2326, Arizona Revised Statutes, is amended to read:

32-2326. Violation; classification

A person who violates any provision of article 1, 2 or 3 of this chapter is guilty of a class 3 misdemeanor, except as provided in section 32-2328.

Sec. 21. Section 32-2328, Arizona Revised Statutes, is amended to read:

32-2328. <u>Unlicensed structural pest control; cease and desist orders; civil penalties; violation; classification</u>

- A. A priority of the commission is to identify persons who are engaged in the business of structural pest control without a license from the commission.
- B. The commission may do either or both of the following in relation to unlicensed structural pest control business operations:
- 1. Issue a cease and desist order requiring an unlicensed structural pest control business, on receipt of the order, to immediately cease operations.
- 2. Impose on an unlicensed structural pest control business a civil penalty of at least five hundred UP TO ONE THOUSAND dollars for the first offense and at least seven hundred fifty UP TO TWO THOUSAND dollars for the second or a subsequent offense.
- C. Engaging in the business of structural pest control without obtaining and maintaining a current license pursuant to this chapter is a class 6-5 felony.

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Sec. 22. Repeal

Title 32, chapter 22, article 4, Arizona Revised Statutes, is repealed.

Sec. 23. Title 32, chapter 22, Arizona Revised Statutes, is amended by adding a new article 4, to read:

ARTICLE 4. INTEGRATED PEST MANAGEMENT,

TREATMENT AND REPORTS

Sec. 24. <u>Transfer and renumber</u>

Sections 32-2320, 32-2323 and 32-2324, Arizona Revised Statutes, are transferred and renumbered for placement in title 32, chapter 22, article 4, Arizona Revised Statutes, as added by this act, as sections 32-2331, 32-2332 and 32-2333, respectively.

Sec. 25. Section 32-2331, Arizona Revised Statutes, as transferred and renumbered by this act, is amended to read:

32-2331. <u>Integrated pest management: reporting requirement:</u>

quidelines: definition

- A. The commission shall prepare AND IMPLEMENT guidelines for an integrated pest management program for structural pest control practices.
- B. The guidelines shall consider INCLUDE AT LEAST the following elements:
 - 1. The identification of pests.
- 2. The establishment of a monitoring and record keeping system for regular sampling and assessment of pest populations.
- 3. The determination of the pest population levels that can be tolerated based on aesthetic, economic and health concerns and setting action thresholds if pest populations or environmental conditions warrant remedial action.
- 4. The prevention of pest problems through improved sanitation, the management of waste, the addition of physical barriers and the modification of habitats that attract or harbor pests.
- 5. The reliance on nontoxic, biological, cultural or mechanical pest management methods or on the use of natural control agents.
- 6. The use of chemical pesticides, if necessary, with preference for products that are the least harmful to human health and the environment.
- C. The commission shall report annually on the progress of implementing the guidelines to the governor, the president of the senate, AND the speaker of the house of representatives and shall provide a copy of the report to the secretary of state and the director of the Arizona state library, archives and public records.
- D. For the purposes of this section, "integrated pest management" means a sustainable approach to managing pests by combining biological, cultural, physical and chemical tools in a way that minimizes economic, health and environmental risks.

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Sec. 26. Section 32-2332, Arizona Revised Statutes, as transferred and renumbered by this act, is amended to read:

. . . .

32-2332. Wood-destroying pests or organisms; treatment proposal

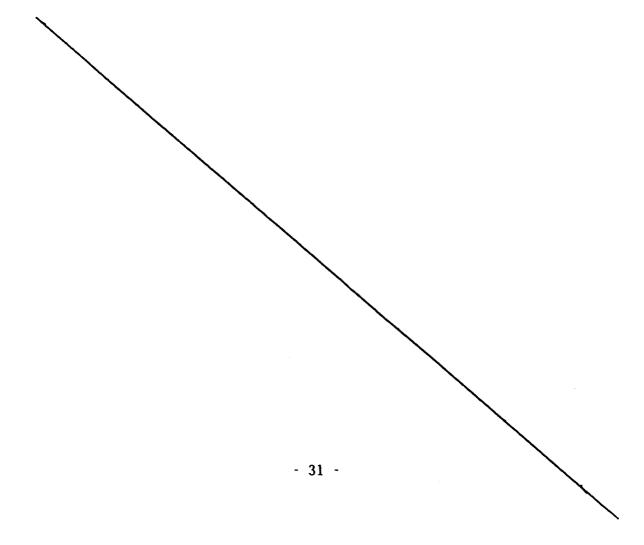
- A. A business licensee shall not commence work on a contract or sign, issue or deliver any documents expressing an opinion or making a statement relating to the presence or absence of wood-destroying pests or organisms INSECTS in a structure until an inspection is made. A business licensee shall prepare a treatment proposal on a form approved by the commission and shall deliver a copy of the treatment proposal to the person requesting the proposal, or the person's designated agent, before beginning treatment. licensee shall also give to the person requesting a proposal a written recommendation that verifies a particular problem and in addition to the licensee's recommendation for treatment shall advise the alternative treatments and methods, including integrated pest management METHODS as provided in section 32-2320 32-2331, to alleviate the problem. A treatment proposal shall not be in the same form or be construed as a wood infestation report. A treatment proposal which does not identify infestation by a wood-destroying pest or organism INSECTS is not a binding statement as to the presence or absence of wood-destroying pests or organisms INSECTS.
- B. A treatment proposal shall be prepared by a qualifying party or a certified applicator who has received at least five hours of instruction from the commission or an in-house education program of a business licensee on the subject of termite WOOD-DESTROYING INSECT inspections. An examination on the instruction is not required. THE BUSINESS LICENSEE SHALL KEEP A RECORD OF COMPLETION OF THE TRAINING AND SHALL MAKE THE RECORD AVAILABLE UPON THE COMMISSION'S REQUEST.
- C. If a business licensee performs a treatment pursuant to a treatment proposal, the business licensee shall maintain a record of the treatment and the type, ENVIRONMENTAL PROTECTION AGENCY REGISTRATION NUMBER and quantity of the chemical used.
- D. No business licensee may issue any guarantee for subterranean termites relating to a spot treatment of a structure for sale or involved in refinancing unless the licensee has first treated the entire structure. In the case of a privately owned dwelling with walls common to another privately owned dwelling, the licensee may issue the guarantee after treating the single privately owned dwelling in its entirety except for adjoining walls which are inaccessible due to refusal of adjoining occupants to allow access to the technician. COMMERCIAL ESTABLISHMENTS, EXCEPT FOR MULTIFAMILY DWELLINGS, ARE EXEMPT FROM THIS SUBSECTION.
- Sec. 27. Section 32-2333, Arizona Revised Statutes, as transferred and renumbered by this act, is amended to read:

32-2333. <u>Wood infestation reports</u>

A. The commission shall adopt a wood infestation report form for use by business licensees. Business licensees may submit other wood infestation report forms for approval by the commission.

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- B. Wood infestation reports may only be completed by a certified applicator or qualifying party who is certified or qualified LICENSED in the category of control of wood-destroying pests or organisms INSECTS and who has received at least five hours of instruction from the commission or an in-house education program of a business licensee on the subject of wood infestation reports. An examination on the instruction is not required. THE BUSINESS LICENSEE SHALL KEEP A RECORD OF COMPLETION OF THE TRAINING AND SHALL MAKE THE RECORD AVAILABLE UPON THE COMMISSION'S REQUEST.
- C. Wood infestation reports shall be on file in the office of the certified applicator or qualifying party who completed the wood infestation report within seven working days after the completion of an inspection. The business licensee shall retain wood infestation reports for three years AND MAKE THE REPORTS AVAILABLE UPON THE COMMISSION'S REQUEST.
- D. Wood infestation reports are evidence of the existence or absence of wood-destroying pests or organisms INSECTS which were visible and accessible to an inspector on the date the inspection was made. A business licensee remains responsible for the accuracy of the inspection and the report as evidence of the presence or absence of infestation on the date of inspection, except that a wood infestation report shall not be construed as a guarantee as to the presence or absence of wood-destroying pests or organisms INSECTS in a structure after the date of inspection.



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HOUSE FINAL PASSAGE as per Joint Conference	SENATE FINAL PASSAGE as per Joint Conference
Passed the House May 15, 2002,	Passed the Senate May 6, 20 00
by the following vote:33 Ayes,	by the following vote: Ayes
23_ Nays,4_ Not Voting	Nays, 3 Not Voting
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Speaker of the House	President of the Senate
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Secretary of State